



## Top 5 IT Challenges That Frustrate Business Owners

Our experience has shown us that most small to mid-range business owners experience IT issues that irritate them or worse -- limit or interfere with their business operations. The most commonly found issues were:

- 1. Backup and Disaster Recovery Issues** Having a reliable backup and disaster plan is essential to long-term business success. Many companies have a poor or flawed backup strategy. Data is everything to a successful business.
- 2. Integration Issues** Bringing in new technology or business software to current systems is a large challenge. Many businesses have very little direction or experience in adding new technology. Technology that could grow their profits.
- 3. Security Risks** Hackers are becoming more skilled in finding credit card and HR data at small businesses. Most smaller organizations have data that is attractive to cyber thieves. If you have employee records or accept credit cards, you are a target.
- 4. Root Causes are Discovered and Addressed** Step back & examine the root core IT issues. This will save you future service calls. Placing a band-aid on IT issues only delays the resolution. A careful analysis of the core problems often improves productivity.
- 5. Lack of Strategic IT Planning** Would your business be more efficient if IT and business planning were aligned? Budgeting and IT planning are crucial for the long-term business growth.

We are always available to provide consulting services with projects, large or small. CST has been a provider of networking solutions & expertise since 1980. [Contact us](#) today to learn more

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